Slink Product Matrix

Services	Managed Email	Lite Managed Service	Business Premium **Plus**	Enterprise	Enterprise +
Microsoft 365 Core Licence	Exchange Online Plan 1	Microsoft 365 Business Basic	Microsoft 365 Business Premium	Microsoft 365 E3	Microsoft 365 E5
M365 Web Apps		X	X	X	X
M365 Admin (User On/Offboarding, Device setup/Decommissioning)	X	X	X	X	X
Device Management and Cloud Monitoring		X	X	X	X
M365 Cloud Backup	X	X	X	X	X
M365 Desktop Apps			X	X	X
Unlimited User and Device Support (8am - 6pm)	X	X	X	X	X
Email Signature Standardisation	X	X	X	X	X
Dedicated Account Management		X	X	X	X
Configure					
Autopilot Profile Configuration			X	X	X
Standardisation of Entra ID Groups			X	X	X
Deployment of Conditional Access Polices			X	X	X
Windows 10 & Later Update Management			X	X	X
Device Configuration Profile Management			X	X	X
Application Installation via MDM			X	X	X
EDR Setup & Deploy			X	X	X
Self Serve Password Reset Configuration			X	X	X
Company Branding of Login and Web Access			X	X	X
Setup Apple Business Manager and Google Play & Integrate with Intune			X	X	X
Configure Anti Spam, Anti Phishing, Anti Malware			X	X	X
Configure Safe Attachments, Safe Links, Defender for SharePoint, Defender for OneDrive, (Defender for Teams*)			X	X	X
Create Data Loss Prevention Policies from Templates			X	X	X
OS Encryption			X	X	X
Slink Secure Score Baseline rollout			X	X	X
Microsoft Defender -Deploy and Define Policies, (integrate risk*) with Conditional access - MFA Setup & Deploy			X	X	X
Web Content Filtering Configuration			X	X	X
Email Encryption					X
Setup M365 Backup	X	X	X	X	X
Email Signature Standardisation	X	X	X	X	X
Setup Defender for Cloud Apps					X
Setup Risk Based Controls & Include in Conditional Access				X	X
Configure Microsoft Purview Protection auto assign rules					X
Configure Insider Risk Management Policies					X
Configure Microsoft Purview Information Protection					X
Configure Compliance Auditing and Alerts					X
Monitor					
Security Alerts from Defender for Microsoft 365			X	X	X
Ransomeware Detection			X	X	X
Scheduled Review of Secure Score Recommended Reports			X	X	X
Security Operations Centre			X	X	X
Domain Expiration and SSL Renewal			X	X	X
Device Warranty Expiration			X	X	X
Apple + Google Integration & Certificate Renewal			X	X	X
Windows 10 & Later Update Monitoring			X	X	X
M365 Backup Status	X	X	X	X	X
Endpoint Analytics				X	X
Application Patch Management Monitoring			X	X	X
Manage					
Remediation of Monitoring Alerts			X	X	X
Secure Score Proactive Improvement Plan			X	X	X
Standardisation of User/Device On/Off Boarding			X	X	X
Phishing & Security Awareness Training			X	X	X
Proactive Threat Hunting					X
Compliance Score Proactive Improvement Plan					X
Support					
Configuration Exception Management - e.g. Email Quarantine Release			X	X	X
DLP Policy Customisation					X
Adjustment to any Configuration Items on Ongoing Basis	X	X	X	X	X
Assistance with Data Compliance Investigations					X
SSO Integration (Business Premium Restricted up to 3 Apps)			X	X	X

E&OE. All information provided is correct and given in good faith at the time of publication, 3rd September 2024.
Information provided may be subject to change, and anyone using this document should request further clarification.
*Only on E5.

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