Slink

Product Terms
Telecom Services Resale

1 INTRODUCTION AND INTERPRETATION

1.1 These Product Terms define the specific legal terms and conditions applicable to Telecoms Resale, and shall only apply when incorporated into Slink AI Ltd's Terms and Conditions (as defined below) as part of an Order.

1.2 In this Schedule:

"Licence Agreement" has the meaning given to it in paragraph 3.1.1; and

"Resold Telecom Services" means the Telecom Services which the Customer is purchasing via Slink, as set out on the Order.

"Usage Charges" means additional charges for calls made or data consumed outside of any bundled usage included within the monthly rental charge

2 PROVISION

2.1 Slink shall arrange for the provision to the Customer of the number of licences to the Resold Telecom Services set out on the Order.

3 NATURE OF RELATIONSHIP

3.1 The Customer acknowledges and agrees, that in respect of the Resold Telecom Services Slink is responsible for billing and payment only and that:

3.1.1 in order to use the Resold Telecom Services, the Customer must enter into a licence agreement directly with the relevant vendor in respect of the Resold Telecom Services on that vendor's standard terms and conditions, which Slink shall not be a party to (**"Licence Agreement"**);

3.1.2 subject to paragraph 3.1.5, such licence agreement shall be the Customer's sole and exclusive source of warranty, service levels and service credits in respect of the Resold Telecom Services;

3.1.3 Slink shall have no liability to the Customer for the Resold Telecom Services performance;

3.1.4 Slink shall only refund the Periodic Fee paid in respect of the Resold Telecom Services where and to the extent that the relevant vendor approves such refund, and refunds the same to Slink; and

3.1.5 Slink shall not support the Resold Telecom Services, except where such support is included as part of Slink's support desk Product which the Customer has an active subscription to.

4 CUSTOMER OBLIGATIONS

4.1 The Customer agrees that where additional Usage Charges are incurred, the Customer will be rebilled at the applicable rates, published at https://slink.co.uk/termsconditions

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